

DLA Troop Support 2019 Hall of Fame Inductee DEBORAH A. SINNO

Deborah A. Sinno is being inducted into the Defense Logistics Agency Troop Support Hall of Fame, Class of 2019, posthumously, for her outstanding mission support from 1974 through 2017. Throughout her federal career of 43 years, Ms. Sinno has impressed customers, leaders and peers with her dedication to duty and support of the warfighters.

For nearly 20 years, Ms. Sinno worked within the Subsistence supply chain's Meals, Ready-to-Eat (MRE) program as a customer account specialist orchestrating, on average, the issuance of three million cases of MREs, valued at \$300 million per year. The MRE is the "go-to" food ration for service members, making it a highly demanded item customers constantly inquire about for requisition and delivery status. Ms. Sinno went above and beyond ensuring timely deliveries to customers, including typically tracking down truck drivers and aircraft in hard-to-reach places to obtain delivery status to the exact time. She was also not only a master of customer service, Ms. Sinno was a tremendous logistician, determining storage sites and arranging airlifts when necessary.

Ms. Sinno was instrumental in DLA's support of all of Subsistence's MRE requisitions for Afghanistan and Iraq since 2001 in support of Operation Enduring Freedom and Operation Iraqi Freedom, including approximately 15.2 million cases of MREs valued at over \$1.5 billion. She was also on the forefront of several FEMA humanitarian relief efforts, including support to Hurricane Katrina in 2005, providing up to 50 million commercial meals and MREs.

Subsistence's military service customers were genuinely appreciative of Ms. Sinno's efforts, and her lasting impact on the organization continues to reverberate through the support provided by the MRE team. DLA Troop Support is a better organization, thanks to Ms. Sinno's diligence, tireless resilience and dedication to its mission of warfighter support.